372/Comm. 22-23/31215

## B.Com. Semester-III Examination, 2022-23 COMMERCE [Honours]

Course ID: 31215 Course Code: BCOMH/305/SEC-1
Course Title: Business Communication

Time: 2 Hours Full Marks: 40

The figures in the right-hand margin indicate marks.

Candidates are required to give their answers in their own words as far as practicable.

1. Answer any **five** questions:

 $2 \times 5 = 10$ 

- a) What is Seminar?
- b) What is formal Business Communication Net Work?
- c) What is clarity in Business Communication?
- d) What is feedback?
- e) What is informal communication?
- f) What is Mock Interview?
- g) What is E-mail?
- h) What is resume?

2. Answer any **four** from the following questions:

 $5 \times 4 = 20$ 

- a) Point out the advantages of Video Conferencing.
- b) Write the channels that are used for Formal Communication.
- c) Why informal Communication is called 'Grapevine'?
- d) What are the points that should be kept in mind while composing e-mail?
- e) Discuss the advantages of informal communication
- f) What are the reasons for emergence of communication technology?
- 3. Answer any **one** question:  $10 \times 1 = 10$ 
  - a) What are the advantages of formal communication?
  - b) Draft a notice with suitable agenda for the 10th Annual General Meeting of Bharat Co. Ltd, Regd. Office 101, B.B.Ganguli Street, Kolkata 700,001.

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